

## USANA New Zealand Preferred Customer Application

### Tell Us About You

**Preferred Customer Number**  
(If already enrolled)

Please provide us with the information below in case we need to contact you about your order.

**Gender:** Male / Female

**Name** Surname, First, Middle

**Day Phone**

**Shipping Address**

**Evening Phone**

**Mobile Number**

**City** **Post Code**

**E-mail**

**Online Language**

**Preferred Primary Spoken Language**

**Preferred Secondary Spoken Language**

### Product Order - Please choose one option

☐ I would like to complete a single product order. Refer to prices under the 'Order Value' column on the Price List.

☐ Please enrol me in the Autoship program, so I can save 10% on all my orders. I understand that I will receive my designated order every four weeks and that I may change or cancel my Autoship order by calling USANA. Refer to prices under the 'Autoship' column on the Price List. The majority of USANA's Nutritional range is packaged to provide a 28 day supply if the full dose is taken. Should you wish to set up an 8 week delivery cycle, please speak to your Independent Associate or USANA Customer Service representative.

**Signature**

Did you know you could save on handling by placing your orders online? Go to [www.usana.com](http://www.usana.com)

Item #	Qty	Product Name	Order Value	Autoship Value	TOTAL
					Order Total \$
					Handling \$ 3.00*
					Shipping (if applicable) \$
					Grand Total \$

**For this order, do you want to:**

- ☐ **Pick it up from our Auckland office**  
\$3.00\* Handling fee
- ☐ **Have it delivered to you**  
\$8.30\* Shipping plus \$3.00\* Handling fee

### How Will You Pay? \*\* Please select a method of payment.

- ☐ Bank Cheque/M.O. #† ☐ Visa ☐ Master Card ☐ Amex ☐ Diners ☐ **Autopay - Direct Debit from bank account**  
(for Autoship orders only - not available for initial orders. Please attach two (2) original Autopay forms along with proof of bank account details e.g. photocopy of bank statement).

**Card Number**

**Expires**

**Cardholder Name**

**Signature**

USANA offers Preferred Customers an unconditional thirty (30) day, money back guarantee on their initial product order. If for any reason a Preferred Customer is dissatisfied with any USANA product, he/she may return that product to the Company within thirty (30) days for replacement, exchange, or full refund of the purchase price. After the initial order, a Preferred Customer may return to USANA, products purchased within the past twelve (12) months for a refund of ninety percent (90%) of the purchase price (less handling and delivery charges) if the merchandise is in resalable condition. Note that merchandise is not resalable if it is not listed in the current USANA price list or there are less than three (3) months shelf life remaining (by reference to the expiry date).

By signing below I acknowledge that I have read and agree to the Terms and Conditions on the front and back of this agreement.

Please note: an exchange will incur an exchange fee of \$7.00, a handling fee of \$3.00 and a shipping fee of \$8.30\*. Exchanges processed at the Business Centre will not incur a shipping fee.  
\*All prices quoted are GST inclusive and are subject to change. \*\*Personal cheques will not be accepted on first, initial orders. †Bank Cheque/M.O. not accepted for Autoship.

### Preferred Customer Signature

By signing below, I acknowledge that I have read and agree to the Terms and Conditions on the front and back of this agreement and I give USANA consent to contact me by telephone, facsimile transmission, e-mail or text, concerning my independent USANA Distributorship, your Associate Agreement and any related USANA matter.

**Preferred Customer's Signature**

**Date**

### Sponsor Use Only

**Sponsor's Information**

**Placement Information**

**Sponsor's Name**

**Sponsor's ID Number**

**Business Centre**

☐ Left Side ☐ Right Side  
**Linkage - Please circle one**

**Sponsor's Phone Number**



# Preferred Customer Agreement

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AGREEMENT between the above-named Applicant (hereafter the APPLICANT) and USANA (hereafter USANA) effective under terms and conditions.

1. By completing and signing this Agreement as a Preferred Customer, the APPLICANT is authorised to purchase USANA products for personal consumption at published special prices.
2. APPLICANT authorises USANA to electronically withdraw payment from his/her current bank account or credit card listed on file. USANA is authorised to withdraw payment equal to the amount of any Autoship and/or other separate order made by the APPLICANT, plus the cost of shipping and handling. In the event a cheque or charge is dishonoured for any reason, APPLICANT agrees to pay a service fee of NZ \$38.00\* inclusive of GST.
3. APPLICANT agrees to be bound by the terms and conditions of this Agreement and USANA's Policies and Procedures applicable to Preferred Customers. This Agreement does not entitle APPLICANT to any benefits or opportunities extended to Associates under USANA's Associate Compensation Plan. USANA does not authorise Preferred Customers to sell or resell USANA's products. Preferred Customers are prohibited from representing themselves as Associates, or representatives of USANA.
4. APPLICANT may cancel his/her Preferred Customer Agreement at any time and for any reason upon written notice to USANA. Any changes/cancellations to the Autoship order must be made the week prior to your Autoship release date. If you are paying by direct debit, changes must be received no later than 4pm Wednesday the week prior to your Autoship release date.
5. The laws of New Zealand shall govern this agreement and any legal proceedings by either party against the other shall be instituted in the appropriate court in the city of Auckland, New Zealand.