

USANA Australia Preferred Customer Application

Tell Us About You

Preferred Customer Number (If already enrolled)

Please provide us with the information below in case we need to contact you about your order.

Mr / Mrs / Ms / Miss

Name Surname, First, Middle

Day Phone

Shipping Address

Evening Phone

Fax Number

City State Post Code

E-mail

Product Order - Please choose one option

- I would like to complete a single product order. Refer to prices under the 'Order Value' column on the Price List.
- Please enrol me in the Autoship program, so I can save 10% on all my orders. I understand that I will receive my designated order every four weeks and that I may change or cancel my Autoship order by calling USANA. Refer to prices under the 'Autoship' column on the Price List. The majority of USANA's Nutritional range is packaged to provide a 28 day supply if the full dose is taken. Should you wish to set up an 8 week delivery cycle, please speak to your Independent Associate or USANA Customer Service representative.

Signature

Did you know you could save on handling by placing your orders online? Go to www.usana.com

Item #	Qty	Product Name	Order Value	Autoship Value	For this order, do you want to:	TOTAL
					<input type="checkbox"/> Pick it up from our Sydney Business Centre \$3.00* Handling fee for over the counter orders <input type="checkbox"/> Have it delivered to you - \$14.00* Shipping or \$10.00* Shipping for online orders <input type="checkbox"/> Authority to leave parcels without signature	Order Total \$
						Handling (if applicable) \$ 3.00*
						Shipping (if applicable) \$
						Grand Total \$

†† By ticking the Authority to leave parcels without signature box, the applicant authorises USANA Australia and Australian Air Express to leave **all future orders** at the applicant's address without a signature. The applicant also agrees to the full Terms and Conditions of the Authority to Leave Declaration on the back of this Agreement. Please see the back page of this Agreement for full Terms and Conditions.

How Will You Pay?*** Please select a method of payment.

- Bank Cheque/M.O. #*** Visa Master Card Amex Diners Autopay (For all orders except initial orders. To enrol in Autopay from your bank account, please attach an original Autopay form)

Card Number Expires

Cardholder Name

Signature

USANA offers Preferred Customers an unconditional thirty (30) day, money back guarantee on their initial product order. If for any reason a Preferred Customer is dissatisfied with any USANA product, he/she may return that product to the Company within thirty (30) days for replacement, exchange, or full refund of the purchase price. After the initial order, a Preferred Customer may return to USANA, products purchased within the past twelve (12) months for a refund of ninety percent (90%) of the purchase price (less handling and delivery charges) if the merchandise is in resalable condition. Note that merchandise is not resalable if it is not listed in the current USANA price list or there are less than three (3) months shelf life remaining (by reference to the expiry date).

By signing below I acknowledge that I have read and agree to the Terms and Conditions on the front and back of this agreement.

†Please note: an exchange will incur an exchange fee of \$5.50* + shipping charge of \$14.00* where applicable. Exchange made over the counter at the Sydney Business Centre will incur an exchange fee of \$5.50* + handling fee of \$3.00*.

Preferred Customer Signature

Preferred Customer's Signature Date

Sponsor Use Only

Sponsor's Information

Placement Information

Sponsor's Name

Sponsor's ID Number

Business Centre

Linkage - Please circle one

Sponsor's Phone Number

*All prices quoted are GST inclusive and are subject to change.
 **Personal cheques will not be accepted on first, initial orders.
 ***Bank Cheque/M.O. not accepted for Autoship.
 † & †† See Shipping and Handling section on next page



Shipping and Handling

† All orders, regardless of size are subject to a shipping charge of \$14.00* except for online orders which are subject to a shipping charge of \$10.00*. Orders collected from the Sydney Business Centre are subject to a \$3.00* handling charge if the order is not placed online. Changes to Autoship orders will incur a handling charge of \$4.00* if the order is not changed online.

†† Australian Air Express (AAE) delivery procedures instruct that a signature must be obtained as Proof of Delivery from the receiver of the consignment. If the applicant prefers direct delivery of goods when premises are unattended, they agree to the following: Goods delivered under this authority shall be deemed as being delivered, as if they had been signed for in accordance with AAE's normal delivery procedures. This authority may be used by AAE and USANA Australia Pty Ltd in substitution for the receiver's signature. The applicant further agrees that USANA Australia Pty Ltd or Australian Air Express shall not be held responsible for any loss, damage or other liability to items as a result of acting on this authority. To cancel this Authority please contact USANA Australia Pty Ltd.

Preferred Customer Agreement

AGREEMENT between the above-named Applicant (hereafter the APPLICANT) and USANA (hereafter USANA) effective under terms and conditions.

1. By completing and signing this Agreement as a Preferred Customer, the APPLICANT is authorised to purchase USANA products for personal consumption at published special prices.
2. APPLICANT authorises USANA to electronically withdraw payment from his/her current bank account or credit card listed on file. USANA is authorised to withdraw payment equal to the amount of any Autoship and/or other separate order made by the APPLICANT, plus the cost of shipping and handling. In the event a cheque or charge is dishonoured for any reason, APPLICANT agrees to pay a service fee of AU \$33* inclusive of GST.
3. APPLICANT agrees to be bound by the terms and conditions of this Agreement and USANA's Policies and Procedures applicable to Preferred Customers. This Agreement does not entitle APPLICANT to any benefits or opportunities extended to Associates under USANA's Associate Compensation Plan. USANA does not authorise Preferred Customers to sell or resell USANA's products. Preferred Customers are prohibited from representing themselves as Associates, or representatives of USANA.
4. APPLICANT may cancel his/her Preferred Customer Agreement at any time and for any reason upon written notice to USANA. Any changes/cancellations to the Autoship order must be made the week prior to your Autoship release date. If you are paying by direct debit, changes must be received no later than 4pm Wednesday the week prior to your Autoship release date.
5. The laws of Australia shall govern this agreement and any legal proceedings by either party against the other shall be instituted in the appropriate court in the city of Sydney, Australia.