

# **Australian Preferred Customer Price List**

|                    |                   |  | April -       | June 2010       |
|--------------------|-------------------|--|---------------|-----------------|
|                    |                   |  | AUTOSHIP      | ORDER           |
|                    | ITEM#             | DESCRIPTION  | PRICE         | VALUE PRICE     |
|                    | Essentials        |  |               |                 |
|                    |                   | Pady Day /Tean Espectials: 94 tablets/hattle)  | ¢20.00        | #20.20          |
|                    | 104               | Body Rox (Teen Essentials: 84 tablets/bottle)  | \$29.00       | \$32.30         |
|                    | 101               | Essentials   | \$74.00       | \$82.30         |
|                    | 101               | (Mega Antioxidant, MultiMineral) (112 tablets/bottle)  | φ14.00        | ψ02.50          |
|                    |                   | HealthPak (56 packets/carton)  |               |                 |
|                    | 100               |  | \$195.00      | \$216.70        |
|                    | 10-               | Each Packet: 2 x Mega Antioxidant, 2 x MultiMineral, 1x Active Calcium Plus, 1 x AO Booster.                                 | ***           |                 |
|                    | 105               | Usanimals (Essentials for Kids: 56 tablets/bottle)   | \$20.00       | \$22.30         |
|                    | <b>Optimizers</b> |  |               |                 |
|                    | 121               | Active Calcium Chewable (112 tablets/bottle)   | \$35.00       | \$38.90         |
|                    | 120               | Active Calcium Plus (112 tablets/bottle)   | \$34.00       | \$37.80         |
| USANA NUTRITIONALS | 122               | BiOmega III (56 soft gelcaps/bottle)   | \$31.00       | \$34.50         |
|                    |                   |  |               |                 |
|                    | 123               | CoQuinone 30 (56 soft gelcaps/bottle)  | \$67.00       | \$74.50         |
|                    | 909               | CoQuinone 100 (56 soft gelcaps/bottle) NEW!  | \$80.00       | \$88.90         |
|                    | 124               | E-Prime (60 caps/bottle)   | \$32.00       | \$35.60         |
|                    | 125               | Garlic EC (60 tablets/bottle)  | \$25.00       | \$27.80         |
|                    | 126               | Ginkgo-PS (112 tablets/bottle)   | \$57.50       | \$63.90         |
|                    | 135               | HepaPlus (84 tablets/bottle)   | \$49.00       | \$54.50         |
|                    |                   |  |               |                 |
|                    | 127               | OptOmega (237ml)   | \$21.00       | \$23.40         |
| ₫                  | 128               | Palmetto Plus for Men (30 soft gelcaps/bottle)   | \$37.00       | \$41.20         |
| Ž                  | 129               | PhytElle for Women (90 tablets/bottle)   | \$37.00       | \$41.20         |
| ⋖                  | 130               | Poly C (120 tablets/bottle)  | \$26.00       | \$28.90         |
| တ                  | 108               | Probiotic Plus (14 sachets)  | \$25.00       | \$27.80         |
|                    |                   |  |               |                 |
|                    | 131               | Procosamine II (120 tablets/bottle)  | \$38.50       | \$42.80         |
|                    | 133               | Proflavanol (90 tablets/bottle)  | \$38.50       | \$42.80         |
|                    | 132               | Proflavanol 90 'Extra-Strength' (56 tablets/bottle)  | \$68.00       | \$75.60         |
|                    | 134               | Visionex (56 tablets/bottle)   | \$53.00       | \$58.90         |
|                    | 109               | Vitamin D (56 tablets/bottle) NEW!   | \$20.00       | \$22.30         |
|                    | Natural Ene       |  | Ψ20.00        | ΨΖΖ.00          |
|                    |                   |  | 000.00        | ACC 70          |
|                    | 939               | Rev3 Energy Surge (28 sachets/pack)  | \$60.00       | \$66.70         |
|                    | Packs             |  |               |                 |
|                    |                   | Basic Pack   |               |                 |
|                    | 163               | Essentials, Active Calcium Plus, BiOmega III, Procosamine II, Proflavanol 90 and Peach Mango Fibergy.                        | \$225.00      | \$250.00        |
|                    | 407               |  | 405.00        | 400.00          |
|                    | 127               | OptOmega (2 Pack)  | \$35.00       | \$38.90         |
|                    | Foods             |  |               |                 |
|                    | 220               | Fibergy Drink Mix, Almond Crème (462g)   | \$38.00       | \$42.30         |
|                    | 221               | Fibergy Drink Mix, Peach Mango - (420g)  | \$40.00       | \$44.50         |
|                    | 210               | Nutrimeal Drink Mix, Dutch Chocolate (540g)  | \$38.50       | \$42.80         |
|                    |                   |  |               |                 |
|                    | 211               | Nutrimeal Drink Mix, French Vanilla (540g)   | \$38.50       | \$42.80         |
|                    | 212               | Nutrimeal Drink Mix, Wild Strawberry (540g)  | \$38.50       | \$42.80         |
|                    | 202               | Nutrimeal Drink Mix, Chocolate Whey (549g)   | \$42.00       | \$46.70         |
|                    | 232               | Nutrition Bar, Oatmeal Raisin (14 bars)  | \$47.50       | \$52.80         |
|                    | 230               | Nutrition Bar, Peanut Butter Crunch (14 bars) <b>NEW FORMULA!</b>  | \$47.50       | \$52.80         |
| S                  | 233               | Nutrition Bar, Chocolate Fusion (12 bars)  |               |                 |
|                    |                   |  | \$47.50       | \$52.80         |
|                    | 200               | SoyaMax Protein Powder (406g)  | \$40.00       | \$44.50         |
|                    | Packs             |  |               |                 |
|                    | 24.               | Nutrimeal Bulk Pouches (30 Pack)   | 005.00        | 040=00          |
|                    | 214               | 30 x Dutch Chocolate   | \$95.00       | \$105.60        |
|                    |                   |  |               |                 |
| 9                  | 215               | Nutrimeal Bulk Pouches (30 Pack)   | \$95.00       | \$105.60        |
| 0                  | 210               | 30 x French Vanilla  | <b>400.00</b> | Ψ100.00         |
| D.                 | 242               | Nutrimeal Bulk Pouches (30 Pack)   | 605.00        | 0405.00         |
| USANA FOODS        | 216               | 30 x Wild Strawberry   | \$95.00       | \$105.60        |
|                    | RESET             |  |               |                 |
|                    | KLOET             | T. D. J. C. J. LIDDITED CONTENTS   |               |                 |
| S                  |                   | 5-Day Jump Start (Single) UPDATED CONTENTS!  |               |                 |
|                    | 251               | 1 x black RESET-branded Enviro Bag, 1 x mini-HealthPak, 5 x French Vanilla Nutrimeal Pouches, 5 x Wild Strawberry            | 00400         | M404.50         |
|                    |                   | Nutrimeal Pouches, 5 x Dutch Chocolate Nutrimeal Pouches, 5 x <b>NEW!</b> Peanut Butter Crunch Nutrition Bars (singles), 5 x | \$94.00       | \$104.50        |
|                    |                   |  |               |                 |
|                    |                   | Chocolate Fusion Nutrition Bars (singles), 1 x RESET Program Guide   |               |                 |
|                    | 463               | Phase 1 Transform UPDATED CONTENTS   |               |                 |
|                    |                   | 1 x Essentials, 1 x French Vanilla Nutrimeal, 1 x Wild Strawberry Nutrimeal, 1 x Dutch Chocolate Nutrimeal, 1 x <b>NEW!</b>  |               |                 |
|                    |                   |  | ¢200.00       | <b>¢</b> 220.20 |
|                    |                   | Peanut Butter Crunch Nutrition Bars (box), 1 x Chocolate Fusion Nutrition Bars (box), 2 x Chocolate Fusion Nutrition Bars    |               | \$332.30        |
|                    |                   | (Single), 1 x Bulk Nutrimeal Pouches (30 x Dutch Chocolate), 1 x RESET Program Guide, 4-week access to Healthy for Life      | )             |                 |
|                    |                   | ANZ Program  |               |                 |
|                    |                   |  |               |                 |
|                    | 462               | Phase 2 Maintain UPDATED CONTENTS!   |               |                 |
|                    |                   | 1 x Essentials, 1 x French Vanilla Nutrimeal, 1 x Wild Strawberry Nutrimeal, 1 x Dutch Chocolate Nutrimeal, 1 x NEW!         |               |                 |
|                    |                   | Peanut Butter Crunch Nutrition Bars (box), 1 x Chocolate Fusion Nutrition Bars (box), 2 x Chocolate Fusion Nutrition Bars    | \$220.00      | \$244.50        |
|                    |                   | (Single), 1 x French Vanilla Nutrimeal Pouch (single), 1 x RESET Program Guide, 4-week access to Healthy for Life ANZ        | ,             | ····            |
|                    |                   |  |               |                 |
|                    |                   | Program  |               |                 |
|                    |                   | Page 1 of 2  |               | on at           |





|                           | ITEM#        | DESCRIPTION   | AUTOSHIP<br>PRICE | ORDER<br>VALUE |
|---------------------------|--------------|---|-------------------|----------------|
|                           | Skin Care 8  | Personal Care   |                   |                |
| SENSÉ - BEAUTIFUL SCIENCE | 302          | Daytime Protective Emulsion with Sunscreen (38ml)   | \$50.00           | \$55.60        |
|                           | 306          | Eye Nourisher (12ml)  | \$30.00           | \$33.40        |
|                           | 300          | Gentle Daily Cleanser (120ml)   | \$28.00           | \$31.20        |
|                           | 301          | Hydrating Toner (120ml)   | \$24.00           | \$24.70        |
|                           | 303          | Night Renewal (38ml)  | \$50.00           | \$55.60        |
|                           | 305          | Perfecting Essence (30ml)   | \$68.00           | \$75.60        |
|                           | 307          | Rice Bran Polisher (75ml)   | \$24.00           | \$26.70        |
|                           | 308          | Nutritious Crème Masque (75ml)  | \$28.00           | \$31.20        |
|                           | 304          | Serum Intensive (30ml)  | \$57.00           | \$63.40        |
|                           | 311          | Energizing Shower Gel (240ml)   | \$22.00           | \$24.50        |
|                           | 314          | Firming Body Nourisher (225ml)  | \$33.00           | \$36.70        |
|                           | 312          | Revitalizing Shampoo (250ml)  | \$22.00           | \$24.50        |
|                           | 313          | Nourishing Conditioner (250ml)  | \$22.00           | \$24.50        |
|                           |              | Sensé Prelude 5   | \$26.50           | \$29.50        |
|                           | 320          | Gentle Daily Cleanser 15ml, Hydrating Toner 15ml, Daytime Protective Emulsion 8ml, Night Renewal 8ml and Perfecting     |                   |                |
|                           | 020          | Essence 5ml.  |                   |                |
|                           | Packs        |   |                   |                |
|                           | 351          | Sensé Basic Pack  |                   |                |
|                           |              | Gentle Daily Cleanser, Hydrating Toner, Daytime Protective Emulsion, Night Renewal                                      | \$135.00          | \$150.00       |
|                           |              | Sensé Deluxe Facial Care Pack with Perfecting Essence   | , \$215.00        |                |
|                           | 350          | Gentle Daily Cleanser, Hydrating Toner, Rice Bran Polisher, Nutritious Crème Masque, Eye Nourisher, Perfecting Essence, |                   | \$238.90       |
|                           |              | Daytime Protective Emulsion and Night Renewal   |                   |                |
|                           |              | Sensé Deluxe Facial Care Pack with Serum Intensive  | \$215.00          |                |
|                           | 350          | Gentle Daily Cleanser, Hydrating Toner, Rice Bran Polisher, Nutritious Crème Masque, Eye Nourisher, Serum Intensive,    |                   | \$238.90       |
|                           | 330          | Daytime Protective Emulsion and Night Renewal   |                   | Ψ200.00        |
|                           |              | Sensé Hair & Body Pack  |                   |                |
|                           | 354          | Revitalizing Shampoo, Nourishing Conditioner, Energizing Shower Gel and Firming Body Nourisher                          | \$85.00           | \$94.50        |
|                           | Dental Care  |   |                   |                |
|                           | 399          | USANA Toothpaste (Net Wt. 128g)   | \$14.00           | \$15.60        |
|                           | Product Info |   | Ş 14.00           | φ10.00         |
|                           | 502          | Product Information Book (Single)   | \$4.50            |                |
|                           | 502          | Product Information Book Chinese (Single)   | \$4.50            |                |
|                           |              | Items   | ÷ 1100            |                |
|                           | 720          | USANA Enviro Shopping Bag (Single)  | \$2.55            | \$2.55         |
|                           | 720          |   | \$31.30           | \$31.30        |
|                           | 752          | Blender Bottle  | \$11.00           | \$12.20        |
|                           | 769          | Pill Box (currently out of stock)   | \$4.50            | \$5.00         |
|                           | Order Infor  |   | Ţ                 | 7-100          |
|                           |              | Diego and an and abanga your Autockin anting at your young som. No handling for far and an income                       |                   |                |

Place orders and change your Autoship online at www.usana.com. No handling fee for orders placed online Shipping & Handling

## Regular Delivery via Australia Post

Shipped Order (online order) \$10.00

Shipped Order (phone, fax or mail order)  $14.00^*$  shipping (includes 4 handling)

Autoship Order \$10.00\*

#### **Express Delivery Option via Australian Air Express**

Flat rate of \$16.00\* for online orders only

Business Centre order handling fee \$3.00\*

Business Centre orders may be picked up Monday to Wednesday and Friday 8.30am - 5.00pm, Thursday 9.00am - 5.00pm, Saturday 9.00am - 1200pm (except public holidays and long weekends) (AEST).

All Applications and Orders must be placed by 4.30pm (AEST)

USANA Customer Service - Phone: 02 9842 4600 Toll Free Phone: 1800 670 126 Fax: 1800 670 127

USANA Customer Service Email: custservanz@usana.com ANZ Technical Services Email: techservanz@usana.com

Customer Service Centre Hours of Operation: Monday to Wednesday & Friday 8.30am - 5.00pm, Thursday 9.00am - 5.00pm (AEST)

USANA Australia Pty Ltd 3 Hudson Ave Castle Hill NSW 2154 ABN 92 077 828 230

#### **Returns & Exchanges Policies**

### PREFERRED CUSTOMERS

Policy 7.2.2 in the Policies and Procedures: USANA offers Preferred Customers a 100% 30-day money back guarantee on their initial (first) order. If for any reason the Preferred Customer is dissatisfied with any USANA product, he/she may return the product within 30 days for a replacement, exchange or full refund. After the initial order, a Preferred Customer may return to USANA products purchased within the past twelve (12) months for a refund of ninety percent (90%) of the purchase price (less handling and delivery charges) if the merchandise is in resalable condition, unless otherwise required by law. Note that merchandise is NOT resalable if it is not listed in the current USANA price list or there are less than three (3) months shelf life remaining (by reference to the expiry date). Returns that result in refunds in excess of 100 points could be deemed as a voluntary cancellation of the Preferred Customer Agreement.

**Exchanges:** A Preferred Customer may choose to exchange their product that was purchased within the past 12 months at a nominal cost. An exchange order will incur an Exchange Fee of \$5.50\* in additional to any applicable shipping and handling costs.

Thank you for selecting USANA as your premium health care range.
USANA values you, as Preferred Customers, and we want to provide the best service possible.
We appreciate your business and thank you for your loyalty and support.



